

## MY HAPPINESS REWARD – HOTEL PARTNER

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As a partnership with **LE MERIDIEN THIMPHU AND LE MERIDIEN PARO RIVERFRONT**, members of **My Happiness Rewards Program of DRUKAIR CORPORATION LTD.** will receive a range of benefits irrespective of membership tier as documented below:

- Discounts on Food & Beverage consumption on a-la-carte basis at the hotel
- Discounts on Spa services on the regular menu prices
- Discounts on Salon services at LMT on the regular menu prices
- Discounts on Swimming Pool usage on the regular prices
- Discounts on Gymnasium membership charges
- Discounts on Room Rate
- Discount on Laundry services at LMT on the regular menu prices.

### **PARTNERSHIP BENEFITS OFFERED**

1. FFP Members can avail the discounts on **A-la-carte dining** at the LMT and LMP's restaurants. Following restaurants / outlets participate in this program:

- 1) Le Meridien Thimphu: Latest Recipe; Sese Shamu and Latitude 27.
- 2) Le Meridien Paro Riverfront: Latest Recipe; Bamboo Chic and Latitude 27 23

The FFP members can avail the following discounts on dining at the above mentioned outlets:

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|---------------------------|-----------------------------|
| a. 2 guests               | : 35% discount on food only |
| b. 3 to 7 guests          | : 25% discount on food only |
| c. 8 to 15 guests         | : 20% discount on food only |
| d. On Alcoholic beverages | : 10% discount              |

2. FFP Members also get the following discounts on other services of the hotel:
  - a. Usage of Explore Spa services : 15 % on any Spa treatment
  - b. Usage of Salon services at LMT : 15 % on any Salon service
  - c. Usage of Swimming Pool\* : 15 % on the regular charge
  - d. Gym membership \*\* : 10% discount on any membership tier
  - e. Room Rate : 10% discount on Best Available Rate of the hotels.
  - f. Laundry services at LMT : 20% discount on regular laundry menu prices

\* Swimming Pool discount valid for the Cardholder, his/ her Spouse and a maximum of 3 children per instance.

\*\* Gym membership discount is valid only for FFP member himself/herself

## **TERMS & CONDITIONS**

1. The range of services that will be covered in this agreement are the following :
  - a) Room rates
  - b) A-la- carte food consumption at the restaurants and bar of the hotels.
  - c) A-la- carte soft beverage consumption
  - d) A-la- carte alcoholic beverage consumption
  - e) Explore Spa services
  - f) Salon services at Le Meridien Thimphu
  - g) Swimming pool usage
  - h) Gym membership
  - i) Laundry services at Le Meridien Thimphu
2. The Cardholder needs to be present while availing the discount. If the card holder is not present, the hotel reserves the right to refuse any discount.
3. The various discounts documented above will be provided to guests subject to following terms and conditions:
  - a) When availing the discounts, the member availing the discount must present the physical card to validate the discount.

- b) The members must carry the membership card every single time when they come to avail the discount. Non- presentation of the card will result in the no extension of benefit/ discount on the bills. The hotel management's decision will be full and final in this regard.
- c) Discounts on food and beverages apply on A-la-carte dining only ( by the menu) and no discounts apply on the following (unless specified otherwise):
  - i. Set menus/ TDH Menus/ Special Menus
  - ii. Buffet Meals
  - iii. Pre- agreed special menus
  - iv. Special promotions and food festivals.
  - v. Power Lunch
  - vi. Sunday Brunch
  - vii. Seasonal menus
  - viii. Banquets and Events
  - ix. Gala dinners
  - x. Special parties like New Year Party, Christmas Dinner and any such events.
  - xi. Out Door Catering events.
  - xii. High tea Menus
  - xiii. Happy Hours
  - xiv. Hotel food stalls outside the hotel.
  - xv. Any Gathering of guests of equal to or more than 16 guests( Adults, Children and Infants included)
- d) No discounts can be availed on Take- Away orders, Partial Take- away orders, In-Room Dining Services, any form of service of food & beverage in Business Centre or the meeting room, any form of service of food & beverage in Club Lounge, Cake Orders( either in-house or take away) and hotel Bakery.
- e) Swimming Pool discount valid for the Cardholder, his/ her Spouse and a maximum of 3 children per instance of usage.
- f) Gym membership discount is valid only for membership for the Card-holder.
- g) The discounts cannot be clubbed with any other discounts or/ and promotions or/ and gift vouchers and/or special menu prices. The hotel reserves the right to deny the discounts if there is a clash or clubbing of discounts and the hotel management's decision will be full and final in this regard.
- h) The discounts cannot be availed on any item/ product/ services which are already discounted. The discount can also not be clubbed with other discounting cards like Starwood Preferred Guest Membership.
- i) Room discounts will strictly be on rate termed as **Best Available Rate** available on the hotels' respective websites. Discounts will not be applicable for any other rate code and/or packages and/ or Corporate Rates and/or Contracted rates and/ or any other rate available on any other global channel.

- j) When guests come to dine/ drink at the hotel, only 1 card will be accepted per table to extend discount. Splitting of bills is strictly not allowed. If the guests wish to avail on more than one card, they will have to seat themselves on different tables. If tables are joined and/ or chairs or seating are brought together, it will be considered one table and only 1 card will be eligible for discount. If the number of guests on the table after joining the tables/ extension of seating is 16 or more, no discounts will be applied.
  - k) Guests aged 4 years and above will be included in the number of guests dining. The hotel has the right to ascertain the age of the guests if needed. The hotel management's decision will be full and final in this regard.
  - l) No discount will be extended to guests dining alone.
  - m) Discounts are not applicable on taxes and service charge which will be charged as per government policy and hotel policy respectively.
  - n) Simultaneous use of card at the same time to avail discount at more than one venue or outlet or hotel is not permitted.
4. The benefits and discounts cannot be availed by Group guests/ guests visiting for conference and conventions.